Program E: Gaming

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2003-2004. Objectives may be key or supporting level. The level of the objective appears after the objective number and before the objective text.

Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document. Performance indicators may be key, supporting, or general performance information level. Key level is indicated by a "K" in the "Level" column of the standard performance indicator table. Supporting level is indicated by an "S" in the "Level" column of the standard performance indicator table. General Performance Information indicators appear in tables labeled as General Performance Information.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation budget request.

Proposed performance standards do not reflect the most recent budget adjustments implemented by the Division of Administration during development of the FY 2003-2004 Executive Budget Supporting Document. Rather, proposed performance standards indicate a "To be established" status since the agency had insufficient time to assess the full performance impacts of the final Executive Budget recommendation. As a result, during the 2003 Legislative Session, the agency will seek amendments to the General Appropriations Bill to identify proposed performance standards reflective of the funding level recommended in the Executive Budget Supporting Document.

DEPARTMENT ID: 04B Department of Justice AGENCY ID: 04-141 Office of the Attorney General

PROGRAM ID: Program E: Gaming

1. (KEY) To review and process video poker application files within an average of calendar days.

Strategic Link: This operational objective is related to the program's Strategic Objective II.2: Improve efficiency in assisting the Louisiana Gaming Control Board and State Police in processing files of applicants, licensees and permittees.

Louisiana: Vision 2020 Link: This objective is linked to Strategic Objective 1.8: "To improve the efficiency and accountability of governmental agencies."

Children's Budget Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: The Gaming Division reviews new application files for Licenses III-VIII. These include Hotel/Motel (III), Horsetrack/Offtrack (IV), Truckstop (V), Device Owner (VI), Service Vendor (VII), Distributor (VIII). The Gaming Division also reviews applications that are recommended for denial by the Louisiana State Police in all licensed categories. In addition to III-VIII, these include Bar/Lounge (I) and Restaurant (II). Type IX licenses have been converted to permits.

			PERFORMANCE INDICATOR VALUES						
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE	
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE	
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET	
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL	
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004	
535	K	Average time to process video poker application	57	31	50	50	45	To be established	
		files (in calendar days)							

Note: The "Number of video poker application files reviewed" has been moved to the general performance table to report historical data because this number is not within the control of the Department of Justice and cannot be projected with any accuracy. The number of video poker files reviewed for FY 2001-1002 was 65.

DEPARTMENT ID: 04B Department of Justice AGENCY ID: 04-141 Office of the Attorney General

PROGRAM ID: Program E: Gaming

	GENERAL PERFORMANCE INFORMATION: VIDEO POKER								
		PERFORMANCE INDICATOR VALUES							
LaPAS		PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR			
PI		ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL			
CODE	PERFORMANCE INDICATOR NAME	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01	FY 2001-02			
12376	Number of administrative action letters	144	117	66	81	142 1			
	drafted/issued.								
539	Number of administrative hearings held	192	120	161	83	311			
12380	Number of judicial appeals	7	7	2	1	0			
537	Number of video poker files reviewed ²	451	138	178	129	65			

¹ This number represents figures reported in LaPAS for FY 01-02 yearend performance and an additional 24 notices of denial of applications for video poker licenses. In the future this figure will include notices of denial of applications for video poker licenses.

Note: The Louisiana Gaming Control Board, successor in authority to the Louisiana Economic Development and Gaming Corporation, Riverboat Gaming Commission, and the Riverboat Gaming Enforcement Division and Video Gaming Division of the Louisiana State Police, came into operation May 1, 1996. The first hearings which the Louisiana Gaming Control Board held began on September 23, 1997.

² The number of video poker application files reviewed was moved to the general performance table to report historical data because this number is not within control of the department and cannot be projected with any accuracy.

DEPARTMENT ID: 04B Department of Justice AGENCY ID: 04-141 Office of the Attorney General

PROGRAM ID: Program E: Gaming

2. (KEY) To review and process casino gaming application files within an average of calendar days.

Strategic Link: This operational objective is related to the program's Strategic Objective II.2: Improve efficiency in assisting the Louisiana Gaming Control Board and State Police in processing files of applicants, licensees and permittees.

Louisiana: Vision 2020 Link: This objective is linked to Strategic Objective 1.8: "To improve the efficiency and accountability of governmental agencies."

Children's Budget Link: Not Applicable

Other Link(s): Not Applicable

Explanatory Note: This objective was re-worded in the FY 2002-2003 Operational Plan to reflect a change in the manner in which application files for various forms of gaming are reviewed. Act No. 1222 of the 2001 Regular Legislative Session provided for standard and uniform permits which are valid in all of the following forms of gaming: Riverboat, Land-based Casino and Racetrack Gaming. The recipient of such may utilize such a permit to engage in any/all of the referenced areas of gaming. As a result, there will be no distinction between these forms of gaming for purposes of the Gaming Division's review of application files, excepting the review of applications for or renewal of licensees. Note also that State Police has re-aligned their enforcement divisions to reflect "casino" gaming as inclusive of Riverboat, Land-based casino and Racetrack Gaming.

			PERFORMANCE INDICATOR VALUES						
	L				PERFORMANCE		PERFORMANCE	PERFORMANCE	
	E		YEAREND	ACTUAL	STANDARD	EXISTING	AT	AT EXECUTIVE	
LaPAS	V		PERFORMANCE	YEAREND	AS INITIALLY	PERFORMANCE	CONTINUATION	BUDGET	
PI	E		STANDARD	PERFORMANCE	APPROPRIATED	STANDARD	BUDGET LEVEL	LEVEL	
CODE	L	PERFORMANCE INDICATOR NAME	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	FY 2003-2004	FY 2003-2004	
10464	K	Average time to review and process casino gaming	30 1	25 1	30	30	30	To be established	
		application files (in calendar days)							

¹ These figures represent riverboat applications files only. Beginning in FY 02-03, this figure will represent riverboat, land-based casino and racetrack gaming application files noted above in the explanatory note.

Note: The "Number of casino gaming application files reviewed" has been moved to the general performance table to report historical data because this number is not within the control of the Department of Justice and cannot be projected with any accuracy. The "Number of casino gaming application files reviewed" for FY 01-02 was 63.

DEPARTMENT ID: 04B Department of Justice AGENCY ID: 04-141 Office of the Attorney General

PROGRAM ID: Program E: Gaming

GENERAL PERFORMANCE INFORMATION: CASINO GAMING								
		PERFORMANCE INDICATOR VALUES						
LaPAS		PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR		
PI		ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
CODE	PERFORMANCE INDICATOR NAME	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01	FY 2001-02		
12383	Number of administrative action letters	135	215	153	121	73		
	drafted/issued							
543	Number of administrative hearings held	189	158	145	159	47		
544	Number of judicial appeals	14	1	3	9	2		
	Number of casino gaming application files 2 reviewed	Not Applicable ³	Not Applicable ³	Not Applicable ³	217 4	63 5		

¹ This number represents figures reported in LaPAS for FY 2001-2002 actual year end performance. This number was obtained by adding the number of riverboat violation reports reviewed, the number of riverboat employee files reviewed and the number of land-based casino administrative action letters drafted/issued. The indicators were combined to represent the number of casino gaming administrative action letters drafted/issued as reflected in the Department of Justice FY 2002-2003 Operational Plan. This change is consistent with the tracking of State Police. During the first quarter of FY 2001-2002, this figure represented riverboat cases only. Beginning in the second quarter of FY 2001-2002, the department combined riverboat, land-based casino, and racetrack gaming administrative action letters drafted/issued in its computation.

² The number of casino gaming application files reviewed has been moved to the general performance table to report historical data because this number is not within the control of this office and cannot be projected with any accuracy.

³ This indicator was not established until FY 2000-2001.

⁴ This number represents figures reported in LaPAS for FY 2001-2002 actual year end performance. This number was obtained by adding the number of riverboat suitability files reviewed with the number of riverboat employee application files reviewed and processed. The indicators were combined to represent casino gaming application files (riverboat, land-based and racetrack) beginning in FY 2001-2002.

⁵ This number represents figures reported in LaPAS for FY 2001-2002 actual year end performance. This number was obtained by adding the number of riverboat application files reviewed and the number of land-based casino application files reviewed. The indicators were combined to represent casino gaming application files reviewed. During the first quarter of FY 2001-2002, these figures represent application files only. Beginning in the second quarter of FY 2001-2002, this figure represents riverboat, land-based casino and racetrack gaming application files. The number of land-based casino application files reviewed during the fourth quarter in FY 2001-2002 was four (4).